



BBK INDIA PRIVACY POLICY

Last updated [September 21, 2020]

We, Bank of Bahrain and Kuwait B.S.C India Operations, popularly known as BBK India, respect the privacy of our customers and are committed to ensuring that customers information is secure. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our mobile application. Please read this Privacy Policy carefully. IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, PLEASE DO NOT DOWNLOAD OR ACCESS THE APPLICATION.

Personal Data: Defined as under:

Demographic and other personally identifiable information such as your name and email address, mobile number, Debit card number, IMEI number, Contact details that you voluntarily give to us when choosing to use various features of the Application.

Mobile Device Access: -

We may request access or permission to certain features from your mobile device, including your mobile device's contacts, calendar, camera, microphone, notifications, sensors, SMS messages, storage and other features. If you wish to change our access or permissions, you may do so in your device's settings.

Methods of Data processing: -

Data is controlled and processed in house by the bank. The in house Data centre processes the data of Users in a proper manner and appropriate security measures are taken to prevent unauthorized access, disclosure, modification, or unauthorized destruction of the Data. The Data processing is carried out using computers and / or IT enabled tools, following organizational procedures and modes strictly related to banking products & services. In addition to the Data centre, in some cases, the Data may be accessed by bank officials, involved with the operation of the services (eg. administration, sales, marketing, legal, system administration) or external parties (such as vendors, third party technical service providers, mail & SMS carriers) appointed, if necessary, as Data Processors by the Bank. The updated list of these parties may be requested from the Bank, if needed.

Place of data processing: -

The Data is processed at the bank's Data centre and in any other places where the parties involved with the processing are located.

Retention time: -

The Data is kept for the time necessary to provide the mobile banking service, as requested by the User and is also archived as advised by regulations.

Push Notifications: -



We may send you push notifications regarding your account with us or about the Application or about Bank's products & services. If you wish to opt-out from receiving these types of communications, you may turn them off in your device's settings.

Geo-Location Information: -

We may request access or permission for location-based information from your mobile device while using the contact us feature of the application to locate our branches.

System Logs and Maintenance: -

For operation and maintenance purposes, this Application and any third party services may collect files that record interaction with this Application (System Logs).

Legal action: -

The User's Personal Data may be used for legal purposes by the bank, in Court and or in the stages leading to possible legal action in case of any improper use of this application or related services from the Bank. The User is aware of the fact that the Bank may be required to reveal personal data upon request of and to public authorities and to Courts.

Bank (or Owner): -

Bank of Bahrain and Kuwait B.S.C, India Operations is the Owner of this Application.

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the "Last updated" date of this Privacy Policy. You are encouraged to periodically review this Privacy Policy to stay informed of updates.
