

Dear Customer,

For any online dispute resolution or complaint, please send mail to online.dispute@bbkindia.com.

Please quote “your email id used here (should also be the registered one with bank) and date of this communication” as reference for any further communication in this regard.

Bank shall be looking into the issue on priority, basis the provided details herein or may call for more details to investigate the cause and respond you accordingly.

Please ensure not to share PIN,CVV Expiry/ Valid thru date with any one including any bank employee.

You may please use the Mobile banking app (BBKconnect) to block ATM Card to prevent misuse on ATM/POS/ECOM.

Regards

Team BBK-India.