Dear Customer,

Thank you for choosing to do business with BBK. Due to global COVID-19 pandemic, there is a great deal of uncertainty in the markets and in the current situation, BBK highlights the need for clients to carefully consider any new product and independently review risks at this highly sensitive and volatile time. We caution our clients to remain focused and vigilant in these times as the human, economic and financial impacts of this pandemic have already been huge, and it is not yet clear how quickly the situation will be brought under control and normal economic activity can resume.

Given the large scale disruptions caused by the COVID-19 virus pan-India and the regulatory measures announced thereof, Bank of Bahrain and Kuwait, India has decided to extend a 3 months moratorium on all Home and Consumer Loan EMI Installment’s falling due between 01Mar20-31May20. Pl. Contact your branch/RM for further details, in case you do not wish to avail the moratorium and want to continue with the existing terms of repayment.

Our branches may be working with reduced nos. of staff and curtailed business hours (10 am to 2 pm) in the pandemic situation which had arisen due COVID-19, however we are committed to deliver un-interrupted services which may be required in daily routine. We urge you to utilise our digital channels such as e banking and ATMs for the same. In case, you need further help on any product or service you may contact our team on below mentioned numbers.

We once again advise to do safe banking and stay safe. Our corporate client may please contact respective RMs.

### Contact details of branches

**Mumbai**

- **Name:** Abhijit Salunkhe (MGR)
- **Tel:** +91 22 43349210
- **Mob:** +91 9322571006
- **Email id:** abhijit.salunkhe@bbkindia.com
- **Name:** S V R Murty (VP-OPS)
- **Tel:** +91 22 43349238
- **Mob:** +91 9322571010
- **Email id:** murty.saripalli@bbkindia.com

**Hyderabad**

- **Name:** B V N S Prakash (MGR)
- **Tel:** +91 40 23258612
- **Mob:** +91 91000 30686
- **Email id:** prakash.bvns@bbkindia.com
- **Name:** Naveen Chakravarthy (VP)
- **Tel:** +91 40 23258600/04
- **Mob:** +91 9396956884
- **Email id:** naveen.chakravarthy@bbkindia.com

**Aluva**

- **Name:** Shanu Chandran (AM)
- **Tel:** +91 484 4037437
- **Mob:** +91 8086329875
- **Email id:** shanu@bbkindia.com

**Delhi**

- **Name:** Hari MK (VP)
- **Tel:** +91 484 4037433
- **Mob:** +91 9387671053
- **Email id:** hari.mk@bbkindia.com
- **Name:** Izhar Ahmad (MGR)
- **Tel:** +91 11 45280001
- **Mob:** +91 7859869823
- **Email id:** izhar@bbkindia.com
- **Name:** Sachin Kumar (Head-Retail Banking)
- **Tel:** +91 11 45280004
- **Mob:** +91 9100019583
- **Email id:** sachin.kumar@bbkindia.com
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**Treasury**
Name: Venkatachalam S  
Tel: +91-22-43349256/57  
Mob: +91 9322571013  
Email id: s.venkatachalam@bbkindia.com

Name: B.Harikumar (Head of Treasury)  
Tel: 22-22825841  
Mob: +91 9920950738  
Email id: harikumar@bbkindia.com

**Corporate Banking**
Name: Debadutta Mishra (VP-C&IB)  
Tel: +91 22 43349246  
Mob: +91 9100019583  
Email id: debadutta.mishra@bbkindia.com

**E-Banking query**
Name: Y. Archana  
Tel: +91 40 23258600  
Email id: archana@bbkindia.com

**In case of Escalation**
Name: Dew Narayan (Head Support Service)  
Tel: +91 22 43349291  
Mob: 9154373222  
Email id: dew.narayan@bbkindia.com

Regards
Team BBK